

PERCEIVED INDOOR ENVIRONMENTAL QUALITY OF HOSPITAL WARDS AND PATIENTS' OUTCOMES: A STUDY OF A GENERAL HOSPITAL, MINNA, NIGERIA

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Abstract. The objective of this study was to assess patients' perceptions of the indoor environment of wards in a hospital in terms of architectural design, thermal comfort, indoor air quality (IAQ), lighting and acoustical parameters. The study attempted to determine the factors influencing the perceived indoor environmental quality (PIEQ) and explored the relationships between the perceived importance of indoor environmental quality (PI-IEQ) and health recovery, health satisfaction and therapeutic ambience of the hospital. A field study of the indoor environmental quality (IEQ) of 4 wards in the General hospital at Minna, Niger state, Nigeria was conducted, and responses from 271 patients were obtained. Structural equation modelling was employed for data analysis. The research identified the six IEQ factors that influenced PIEQ as architectural design features, thermal comfort, adaptive opportunities, lighting, IAQ and acoustics aspects. PIEQ had a positive influence on a ward being perceived as conducive for wellbeing. It was observed that health satisfaction had the most significant and positive influence on PI-IEQ. The second most positive influence was health recovery. Therapeutic ambience also had a positive influence on PI-IEQ but this was not significant.

Keywords: *architectural design, thermal comfort, adaptive opportunities, lighting, indoor air quality, acoustics, health recovery, health satisfaction, hospital ward*

Introduction

Indoor environmental quality (IEQ) as one of the features of green buildings and the sustainable environment has been drawing much attention, due to its high impact on the behaviour of the building users. An assessment of the (IEQ) of buildings is essential in determining success and failure. Buildings are designed and constructed to be occupied by people and the requirements for their occupancy must be made a prerequisite for their comfort. Therefore, the significance of sustaining better (IEQ) in buildings including hospital buildings should be a concern for architects, planners and stakeholders.

For buildings such as healthcare facilities, the issue of maintaining health and comfort should not be overlooked. In the practice of nursing, a healthy environment has been noted as having significant impacts on the health of the patient. This conforms to Al-Rajhi et al.'s (2010) notion who describe hospitals as diagnostic human treatment environments where activities such as care promotion, health education, training and research is undertaken. A hospital environment that contributes to healing does not only add to the patient's wellbeing, but also the wellbeing of the healthcare workers. It has been posited by Zborowsky and Kreitzer (2008) that hospital buildings which are comprised of adequate indoor environmental quality would attract, retain, and enhance the patient's healing process as well as the worker's efficiency. Therefore, a hospital facility should be designed to accommodate the maximum benefit to the occupants, namely patients, their family members, visitors, and healthcare workers. As such, the

indoor environmental quality of a hospital facility is essential for its occupants. A poor (IEQ) create stressful feelings on the occupants' perception of their environment.

Similarly, research has shown that poor (IEQ) is associated with a negative impact on the occupants' physical and psychological health (Mahbob et al., 2011; Sadek and Nofal, 2013). Additionally, Sadek and Nofal (2013) remark that the impact of (IEQ) on patient's satisfaction affects psychological and physical dispositions. Thus, the design and settings of the indoor environment of hospitals should be designed to foster the emotional needs of patients, their families, and staff (Salonen et al., 2013).

The awareness for a healthy and comfortable work environment in buildings has not yet taken root or informed the design of healthcare facilities. This is because the pressure to create sustainable buildings has given more attention to the environmental aspects of the built form, and less to the health and wellbeing of occupants. Researchers, however, have begun to understand the need to focus on the sustainable environment for occupants (Smith and Pitt, 2011), and this should be the same for hospital facilities. Therefore, this paper identifies the influence of each factor affecting PIEQ and explores its relationship with health recovery, health satisfaction and therapeutic ambience on PI-IEQ.

Background

Architectural design features

Features of the hospital's architectural design include room size, design and furniture. Room size (dimensions, area and volume) is an essential factor that can affect the perception of patients. The design includes the shape of the walls, floor and ceiling. According to Kembel et al. (2014), hospital design and spatial configuration have an impact on patient recovery. Similarly, Scholz et al. (2019) suggest that room design influences patients' healing outcomes. For example, furniture in the hospital room, in particular flexible furniture has been shown to play a crucial role in meeting various health and recovery requirements (Huisman et al., 2012). Furniture criteria include type, design, postural comfort and ergonomics (Biancheri and Landi, 2017). In the context of health care settings, there are limited studies that have investigated the relationships between the spatial environment and patient recovery processes (Bosch and Lorusso, 2019). Other authors suggest that the configuration of the plan and the size of the hospital rooms may facilitate patient interaction and support medical care activities (Alfonsi et al., 2014; Mourshed and Zhao, 2012).

Thermal comfort

A thermally comfortable and healthy indoor environment for patients is essential for their optimum recovery. Thermal comfort describes the condition of the mind in terms of temperature satisfaction in a defined environment (ASHRAE, 2004a). Two important schools of thought exist in thermal convenience research; the heat balance approach (Fanger, 1970) and the adaptive thermal comfort approach (de Dear et al., 2013). Fanger (1970) introduced the concepts of the predicted mean vote (PMV) and predicted percentage of dissatisfied (PPD), which have been incorporated into the international standards (ISO, 2005) and ASHRAE (2004b). The adaptive principle opined that 'humans react in such a way that tends to lean towards ensuring that their comfort is reestablished when changes which affect their comfort level' occur (Nicol et al., 2012). The idea of adaptive thermal convenience, based on the adaptive principle and outcomes

of several field studies, has been incorporated into ASHRAE (2004b) and CEN 15251 (2007). Several studies have investigated the physical quantities that affect the indoor thermal comfort of wards and also the effects of thermal comfort on patients (Khalid et al., 2019; Sadrizadeh et al., 2018; Shi et al., 2018; Verheyen et al., 2011). Such researches were carried out in naturally ventilated (NV) and air-conditioned (AC) wards using the heat balance approach and adaptive comfort models. Over time, studies have revealed that no specific temperature is ideal for people living in a particular building enclosure. However, although 20-24 °C has been judged as the range that is acceptable for healthy daily living, priority must be given to personal preferences or sentiments expressed by individuals. The level of activities and the choice of clothes also impacts on the thermal comfort of an individual (Djongyang et al., 2010; Gou et al., 2018; Kamalha et al., 2013).

Research outcomes related to indoor thermal comfort deals with the thermal environment acceptability of hospital wards and their level of compliance with global best practices (Khodakarami and Nasrollahi, 2012). Khalid et al. (2019) showed that the wellbeing of patients largely depends upon their preferences in terms of thermal comfort and air quality, and this should be considered. For example, the assessment of thermal comfort in a Belgian healthcare facility is set at 95% despite 29% of the thermal surrounding not being in accordance with ASHRAE design ranges of temperature and relative humidity (Verheyen et al., 2011). This situation implies that the environmental conditions of hospital patient rooms recommended by ASHRAE are sometimes very tough for patients to adapt to and suggests that perhaps the range of environmental parameters should be broadened.

Studies have shown that sensation, comfort and preferences in tropical countries are at variance with global standards (ASHRAE, 2007; ISO, 2005), which implies that thermal tolerance confronted in warm, humid season is greater, due to adaptation and acclimatisation (Anam, 2018). Therefore, greater efforts aimed at improving relevant and contextual thermal comfort that can consider varied outcomes, preferences and adaptation measures, for non-air conditioned spaces in tropical locations are required. Additionally, humans strive better under a cooler temperature than higher temperature (USEPA, 2015). This indicates that a relative rise in temperature also leads to the corresponding vaporisation of particulate matter from indoor components including furniture, fittings and building materials thereby limiting indoor thermal quality (Toftum, 2010). A varied number of factors impact room temperature ranging from fenestration opening that can increase thermal challenges during summer (Norbäck and Nordström, 2008). The architectural decision to design a well-ventilated in-patient ward, by utilising the outdoor environment should be of principal consideration in tropical countries. Accurate and adequate fenestration for ventilation and positioning of ceiling fans should also be evaluated and considered.

Lighting

The indoor environments of hospital buildings are highly demanding, with ambient parameters that are dependent upon use patterns, activities and specific sanitary needs. As a result, guaranteeing adequate comfort conditions becomes a more important and pressing issue than energy consumption (Ulrich et al., 2008), which has been regarded as a crucial factor for designing healing environments (Huisman et al., 2012). A well-designed healing environment in healthcare can have a significant impact on health outcomes including reducing errors and infections (Joseph, 2006), improving patients'

moods (Beute and Kort, 2014) and stress (Ulrich, 1991). Also, colour and lighting play a major part in the perceived health outcomes of patients (Dalke, 2006) in addition to adequate soundscape environments (Mackrill et al., 2014). This is achieved by providing high window-to-wall ratios that enhance daylighting parameters and result in visual comfort and energy savings in patients' rooms.

Improper use of roller shutters may darken the room to the detriment of health and wellbeing. Daylighting conditions, indoor illuminance levels and visibility from the room to the outside should be key considerations for work on energy retrofitting of hospitals (Calama-González et al., 2019). Choi et al. (2012) identified a significant relationship between indoor daylight environments and a patient's average length of stay in a hospital room. The study revealed that in addition to the seasonal weather factor, indoor illuminance and luminance ratios could potentially influence the design of hospital spaces. Benedetti et al. (2001) highlight the antidepressant effect of daylighting on occupants and conclude that direct exposure to natural sunlight may reduce a patient's length of stay in hospitals. Likewise, Raanaas et al. (2012) reveal that having views through the windows as opposed to partially or blocked views may help alleviate stress and shorten patients' stay in hospitals.

Indoor air quality

Hospitals represent a uniquely complex environment that differs from other commercial or residential buildings, given that its occupants are at a higher risk of health symptoms such as eye irritation, headaches, coughs, colds, dizziness, asthma, respiratory and cardiovascular diseases (Eames et al., 2009; Pérez-Padilla et al., 2010; Verde et al., 2015). Environmental microbes can contaminate the patient care environment and complicate recovery if users develop infections from common infectious agents. Therefore, good ventilation performance is important to achieve minimal exposure to infectious airborne microbes (Leung and Chan, 2006; Verde et al., 2015). Consequently, hospitals should be regarded as high-performance buildings in terms of environmental and air quality to enhance staff efficiency and maintain patients' healing process (Leung and Chan, 2006; Shrivastava et al., 2013; Verde et al., 2015; Wan et al., 2011).

Achieving clean indoor air quality within hospitals is important and requires a good understanding of how the ventilation systems, indoor occupants, type of medical activities, building materials, as well as spatial and seasonal variations affect indoor air pollution levels (Erdogan et al., 2010; Jung et al., 2015; Nimlyat and Kandar, 2015; Verde et al., 2015). Fenestration within the hospital building can allow for the inflow of polluted air from outdoor sources into the indoor environment of the hospitals. Likewise, evaporation of particulate matter from furniture, water and infiltration of radon and other gases from underlying soil and bedrock also contributes to the pollution of the indoor environment (John et al., 2010). Other factors that may contribute to poor IAQ include poor cleaning practices, poor moisture control (e.g. water leaks or persistent damp surfaces), human occupancy (e.g. odours) and poor building maintenance (Paevere et al., 2008).

Acoustics

The sound environment is a vital part of the overall environmental ecosystem, and sounds beyond the acceptable decibel level is unwanted (usually referred to as noise) and can be seen as a major environmental stressor in the clinical surrounding (Xie et al.,

2009). The impact of sensory stimuli such as sound and light is a critical challenge in creating a suitable environment in hospital settings for patients and operators. Research has shown that noise in the hospital environment can inhibit sleep and patient's recovery (Gardner et al., 2009; Hofhuis et al., 2012; Monsén and Edéll-Gustafsson, 2005; Waye et al., 2013; Xie et al., 2009). This suggests that unpleasant or distressing sounds impact negatively on the rate of recovery of patients in the hospital and in some extreme cases worsen the health condition of the patients. This includes psychological and physiological effects such as altered memory, increased agitation, aggressive behaviour, depression, anxiety, psychiatric disorders and deciphering speech difficulties (Elmenhorst et al., 2012; Helton et al., 2009; Joseph and Ulrich, 2007; Ryherdet al., 2008; Short et al., 2011). According to Frumkin and Louv (2007), it could be argued that people are closely attached to the natural world, which suggests that contact with nature is beneficial to health and wellbeing. As such, nature sounds may also be introduced in the environment as a positive distraction, which has been shown to have a significant influence on patients' clinical and behavioural outcomes (Pati and Nanda, 2011; Shepley, 2006).

Adaptive opportunities

Adaptive opportunities as defined by Nicol et al. (2012) are 'the chances created by structures for occupants to provide adequate comfort themselves such as windows, blinds, fans, etc.' The feedback approach suggested by Nicol and Humphreys (1973), relating to deductions from research on thermal comfort field surveys, targets feelings of high temperature or cold as a significant function of the comfort control system. And also further opined that poor sensation conditions the occupants to evolve basic measures, mitigation and modification that helps to stabilise the system. This approach to thermal comfort is generally termed an adaptive model (Nicol et al., 2012).

Adaptive actions cover the physiological, social and behavioural dimensions that enable occupants to start depending on their thermal environment (Yan et al., 2017; Kim et al., 2018). Such adaptive actions, among others, include switching on fans, opening a window, switching on the air conditioners and so on. An adaptive approach to thermal comfort targets the behaviour of the occupants who try to achieve their comfort. Brager et al. (2004) defined the imperatives of individual control, as an avenue to enhance the performance and promote the thermal satisfaction of the users. Gou, Lau, and Chen (2012) evaluated the occupants' dimension of management on the comparative note against building use studies (BUS) benchmarking system. Their study reveals a significant correlation between occupants' control of heating, cooling and ventilation with the thermal comfort, overall comfort and productivity, which are important components of IEQ.

Theoretical predictions

Based on the literature review on the various dimension of IEQ and exploratory factor analysis (EFA), the factors that influence PIEQ were identified, and a model was developed to explore the influence of PIEQ on patient's perception of a ward being conducive. The model also explored the influence of health satisfaction, health recovery and therapeutic ambience on PI-IEQ of the hospital. The final research model (*Fig. 1*) and hypotheses are proposed as follows.

Hypotheses

Hypothesis 1 (H1): Patient satisfaction is enhanced with an enhanced level of PIEQ.

Hypothesis 2 (H2): An enhanced level of PIEQ of ward leads to an enhanced level of perception of the ward as being conducive for wellbeing.

Hypothesis 3 (H3): Health satisfaction, health recovery and therapeutic ambience has a positive influence of PI-IEQ.

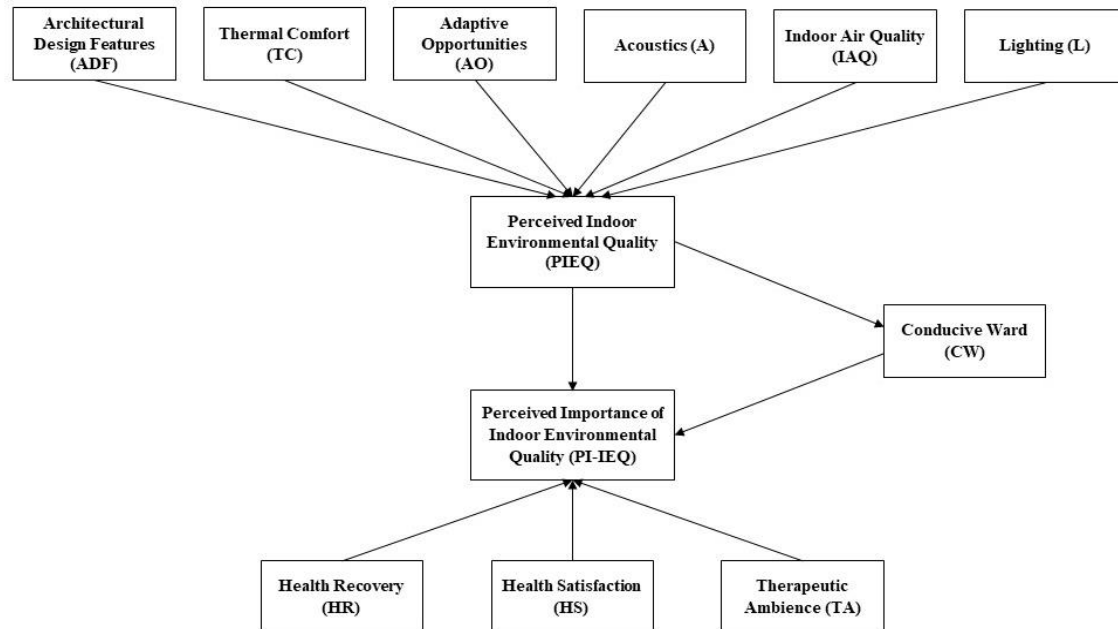


Figure 1. Research model

Research methods

The study area

This study is carried out in Minna, Niger State, which is the twelfth largest state in Nigeria. As demonstrated in *Figure 2*, Minna is situated at latitude 9°37' North and longitude 6°33' East. The northeast part of the city has a rock outcrop that acts as a physical constraint to development. Minna is 200 Kilometres from Abuja, the federal capital and covers 100,000 Hectares of land at the present development (Minna Master Plan, 1979). This increased the population of about 200,000 in 1991 to about 552,000 in 2017 (Sulyman et al., 2017). Minna as a city lies in North Central Nigeria, and it is in the Savannah region of the country. The average mean precipitation is 1,334 mm (52.52 inches) and the highest mean monthly rainfall is in September (300 mm or 11.7 inches), and the mean monthly temperature is between 33 and 27 °C (Nimet, 2010). Minna, in common with other cities in Nigeria experience both dry and rainy seasons. The dry season starts in October and lasts until April and has a strong north east trade wind known as the Harmattan wind or tornadoes. The wind is cool, dry, hazy and dusty. It brings about a cold environment with dryness. The rainy season starts at the end of April and lasts until mid-October and has a south west trade wind which brings about a warm, heavy wind that brings on the rain.

The study was conducted among the patients of general hospital Minna, Niger state in Nigeria. The collection of field data for this study was carried out in four selected wards of the general hospital. The questionnaire survey was conducted in four wards, namely the amenity ward, surgical ward, pediatric ward and emergency ward. The studied wards were located in different parts of the hospital (*Fig. 3*).

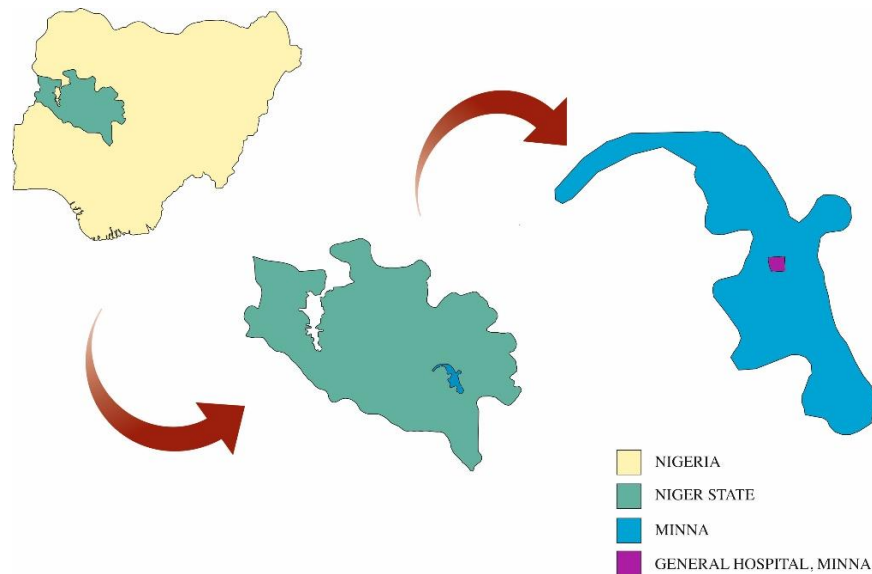


Figure 2. Showing the map of Minna, Niger State, Nigeria



Figure 3. Existing site layout of general hospital Minna

Objective and subjective data collection

Parameters such as temperature, relative humidity, illuminance, sound and CO₂ were recorded within each ward throughout the day using DrDAQ (USB) CO122/133 and REED SD – 9901. DrDAQ (USB) CO122/133 was used to measure temperature,

illuminance level and sound intensity level (Temperature range 0–70 °C, accuracy ± 0.3 °C, Light Intensity range 0 – 100 and sound level range 55–100dBA, accuracy ± 5 dBA) while REED SD – 9901 was used to measure relative humidity and carbon dioxide concentration (Relative Humidity range 5 – 95%, accuracy $\pm 3\%$, Carbon dioxide range 0–4000 ppm, accuracy). The data loggers were placed on a table in the middle of the ward 1 m above the floor.

Questions related to each of the dimensions of the indoor environment (architectural design features, thermal, adaptive opportunity, lighting, acoustic and IAQ) were included in terms of adequacy, satisfaction, conduciveness and importance. A seven-point Likert-type scale was used to measure adequacy, satisfaction, conduciveness and importance. 300 questionnaires were distributed in four different wards on different days, during the period from February 2018 to April 2018. Out of 300 questionnaires distributed, only 280 were returned. Nine of the questionnaires were not used due to being incomplete. Therefore, a total of 271 questionnaires were used for the analysis.

Data analysis

Evaluating indoor conditions by means of surveys alongside measuring campaigns is a widely used approach that has been extensively tested (De Giuli et al., 2013; Sattayakorn et al., 2017; Verheyen et al., 2011). The objective data was collected using the above instruments and were compared to the recommended standards. The analysis of the patients' responses was carried out using SPSS version 23.0 and SmartPLS 3.0 version, frequently used for structural equation modelling (SEM) to test the fitness, estimate flexibility, and predicting both observed and latent variable influences on each other in a particular model.

Results and analysis of the objective data

The scientific measurement of the various climatic factors which affects the IEQ in the hospital ward was carried out using the identified instruments as shown in *Table 1*. These factors are temperature, relative humidity, sound, lighting and CO₂. The temporal resolution of the measurements from this study has been displayed in the *Appendix*. However, the measurement for illumination and light intensity in the various wards surveyed was pegged at between 6am and 8pm. This is so based on the noticeable challenge of power inefficiency in the study area. Nigeria has a serious energy supply deficit and this often applied to all class of infrastructure in the country (Olatunji et al., 2018). On the basis of this argument, the readings and measurements taken in the study area between 6am and 8pm is an aggregate of analysis between both natural and artificial lightning system, however beyond 8:00pm, lightening is basically dependent on artificial lightning which made reading difficult to examine because of the dearth in power supply, hence, the research considered lightening measure at periods when natural lighting can be relied upon in d absence of the artificial lightning. The outcomes of these measurements are included in *Table 2*, which presents the various averages shown on the table for temperature, relative humidity, sound, lighting and CO₂. The analysis shows that the average daily temperature for the various hospital wards examined were 33.8 °C for the surgical ward, 31.5 °C for the emergency ward, 34.1 °C in the amenity ward and 32.3 °C in the paediatric ward. The recommended standard of temperature ranges is between 23-26 °C (ASHRAE, 2006) and 24-33 °C (British Standards Institution, 2007).

Table 1. IEQ mobile measurement station logger. (Source: Author's analysis, 2018)

IEQ element	Instrument model	Resolution	Range	Accuracy
Air temperature	Mastech MS8209	0.1 °C @25 °C	0-70 °C	± 0.3 °C
Relative humidity	Mastech MS8209	0.10%	5 – 95%	± 3%
Light intensity	DrDAQ (USB) CO122/133	0.1	0 – 100	Manually calibrated
Sound level	DrDAQ (USB) CO122/133	1 dBA	55 – 100dBA	± 5 dBA
Carbon dioxide (CO ₂)	REED SD – 9901	1 ppm	0 – 4000ppm	± 5%(> 1000 ppm)

Table 2. Objectives measurements averages

Month	Wards	Temp (°C)	RH (%)	Sound (dBA)	Lighting (lux)	CO ₂ (ppm)
February	Surgical	33.8	55.5	43.5	371	510
	Emergency	31.5	55.0	44.9	402	496
	Amenity	34.1	54.9	46.1	410	495
	Pediatric	32.3	54.6	46.2	420	517
March	Surgical	33.8	54.5	43.8	403	490
	Emergency	33.6	54.9	45.1	397	498
	Amenity	33.9	55.2	45.7	399	487
	Pediatric	33.4	54.5	45.0	391	506
April	Surgical	34.1	54.1	43.8	402	497
	Emergency	34.0	54.8	45.0	402	493
	Amenity	33.0	54.6	46.0	403	506
	Pediatric	32.6	54.7	45.2	412	490

Temp = temperature; RH = relative humidity

Furthermore, the average daily minimum and maximum temperatures range from 23.1 °C and 33.4 °C within the various wards examined between February, March and April. It was observed that the weather condition of the city and the internal environment of the hospital wards examined differ considerably given the temperature recorded within the chosen month. This suggests that such wards will require an external input in terms of artificial ventilation to help make the internal environment of the hospital wards conducive for patients who are treated for various medical conditions.

Another indoor element examined in the measurement is the relative humidity of the hospital wards. The analysis shows that the average daily relative humidity of the hospital wards within February, March and April ranges from an average daily range from 41.2 to 68.2% daily within the months sampled. The average relative humidity of the wards measured is presented as 55.5% for the surgical ward, 55.0% for the emergency ward, 54.9% in the amenity ward and 54.6% in the pediatric ward. However the recommended guideline for relative humidity by ASHRAE (2004a) is 30-60%. Based on the data presented, relative humidity in the selected wards is within the recommended standard.

The sound level and acoustic properties of the hospital wards were also measured in the for the four wards sampled for this research. The measurement shows that the surgical ward has a daily average sound decibel of 43.5 dBA, the emergency ward is

44.9 dBA, the amenity ward is 46.1 dBA, and the paediatric ward is 46.2 dBA. This shows that most of the hospital wards are relatively noisy and uncondusive for the patients. The daily sound level of the wards was measured at 26.6 dBA minimum and 69.7 dBA maximum. However, the recommended sound level should not exceed 40 dBA (WHO, 1999) and 60 dBA (ASHRAE, 2007). From the sound measurement carried out, it shows that the highest level of noise is recorded in the afternoons of February across the hospital wards. This situation shows a serious challenge for design as most of the wards are expected to be designed in such a way that these high noise levels are properly managed in order to achieve a good level of comfort for the patients.

The lighting conditions of the wards were also examined between February-April. The analysis shows that the surgical ward has a daily average light intensity of 371 lux, the emergency ward is 402 lux, Amenity ward is 410 lux, and the paediatric ward is 420 lux. However, the recommended guideline is 100-225 lux (CIBSE, 1989). This shows that most of the hospital wards are bright during the day time and are above the recommended standard.

The particulate matter is another element of the indoor air quality that was measured in this research. The measurement of the particulate matter shows a daily minimum of 258 ppm and 750 ppm. The measurement further showed that the surgical ward has a daily average CO₂ of 510 ppm, the emergency ward is 496 ppm, amenity ward is 495 ppm, and the paediatric ward is 517 ppm. This measurement given the daily measures shows that the level of CO₂ is within the acceptable range recommended of > 700 ppm (ASHRAE, 2010; British Standards Institution, 2007)

Structural equation model

Structural Equation Modeling (SEM) approaches are a second-generation multivariate technique that has been widely employed for investigating or testing the research model of several studies (Fornell and Bookstein, 1982). Using SEM is similar to the employment of Multiple Regression Analysis (Ali et al., 2018). In addition, SEM is used to predict the influence of the independent variable on the dependent variable of a particular research model. A two-stage analysis was conducted under the structural equation model in this study, first the assessment of the measurement model and secondly evaluating the structural model (Anderson and Gerbing, 1982).

Content validity

The content validity of the survey questionnaire in this current study was investigated in two ways. First, the questionnaire items were adopted from studies which has been used and tested. Second, the draft of the survey questionnaire was re-evaluated by some professionals in the field under the study to ensure content validity.

Internal consistency

The internal consistency of the constructs was tested using Cronbach's alpha (α). The general accepted reliability or internal consistency of the constructs should be greater or equal to 0.70 (Hair et al., 2010). As indicated in *Table 3*, the Cronbach alpha ranges from 0.75 to 0.972 indicating high internal consistency. The skewness and Kurtosis indices are also presented in *Table 3*, to assess the normality of the data. Lei and Lomax (2005) suggest less than an absolute value |2.3| for both skewness and kurtosis indices to ensure adequate data normality.

Table 3. Summary of exploration factor analysis (EFA) results

Constructs	Item descriptions	Factor loadings	Kurtosis	Skewness
Acoustics (A)	AVE = 0.953., CR = 0.976 and α = 0.952			
AI	Satisfaction with the noise level	0.970	0.519	-1.346
A2	Satisfaction with noise privacy	0.982	0.577	-1.380
Adaptive opportunities (AO)	AVE = 0.681., CR = 0.864 and α = 0.757			
AO1	Satisfaction with the freedom to switch the ceiling fans on/off	0.692	-0.576	-0.925
AO2	Satisfaction with the freedom to open/close the window shutters	0.885	-0.407	-0.936
AO3	Satisfaction with the freedom to switch the fluorescent lamps on/off	0.884	-0.082	-0.996
Conducive ward (CW)	AVE = 0.972., CR = 0.986 and α = 0.972			
CW1	How conducive is the ward for the wellbeing	0.985	-1.810	-0.168
CW2	How can you rate the level of conduciveness of the ward	0.987	-1.731	-0.211
Architectural design features (ADF)	AVE = 0.895., CR = 0.962 and α = 0.942			
ADF1	Adequacy of openings in the ward	0.936	-0.854	-0.817
ADF2	Satisfaction with ward layout	0.955	-0.660	-0.855
ADF3	Satisfaction with a hospital bed (furniture)	0.948	-0.604	-0.888
Health recovery (HR)	AVE = 0.926., CR = 0.962 and α = 0.921			
HR1	Satisfaction with Health Recovery rate	0.967	-1.159	-0.257
HR2	Satisfaction with Health Recovery	0.958	-1.106	-0.251
Health satisfaction (HS)	AVE = 0.923., CR = 0.960 and α = 0.916			
HS1	How do you perceive the Overall health satisfaction within the ward?	0.961	-0.854	-0.817
HS2	How do you rate the overall Health satisfaction	0.960	-0.660	-0.855
Indoor air quality (IAQ)	AVE = 0.943., CR = 0.971 and α = 0.940			
IAQ1	Satisfaction with air quality	0.966	0.725	-1.388
IAQ2	Satisfaction with air exchange rate	0.976	0.453	-1.389
Lighting (L)	AVE = 0.908., CR = 0.952 and α = 0.900			
L1	Satisfaction with the amount of daylight	0.942	-0.892	-0.597
L2	Satisfaction with visibility or with the amount of light	0.964	-0.787	-0.722
Perceived importance of indoor environmental quality (PI-IEQ)	AVE = 0.853., CR = 0.921 and α = 0.830			
	How do you perceive the importance of IEQ	0.941	-1.106	-0.251
	How do you rate the perceived importance of IEQ	0.906	-0.787	-0.722
Perceived indoor environmental quality (PIEQ)	AVE = 0.927., CR = 0.962 and α = 0.922			
	Overall satisfaction with the Perceived IEQ of the ward	0.965	0.483	-1.332
	How do you rate the perceived IEQ of the ward	0.961	0.802	-1.424
Therapeutic ambience (TA)	AVE = 0.769., CR = 0.869 and α = 0.705			
TA1	How do you perceive Therapeutic ambience of the hospital ward	0.841	1.523	-1.161
TA2	How do you perceive the Therapeutic ambience of the hospital environment	0.912	0.422	-0.962
Thermal comfort (TC)	AVE = 0.972., CR = 0.986 and α = 0.972			
TC1	Satisfaction with temperature	0.985	-1.810	-0.168
TC2	Satisfaction with relative humidity	0.987	-1.731	-0.211

Convergent validity

Average variance extracted (AVE) composite reliability (CR) and factor loadings were used to measure convergent validity. Each factor loading is expected to be above a

0.70 threshold (Kurfali et al., 2017). All factors loadings were above 0.60. The recommended AVE values should be more than 0.5 while CR values exceed 0.7 for accepted convergent validity (Hair et al., 2010). As indicated in *Table 3*, AVE value ranges from 0.681 to 0.972 while CR value ranges from 0.869 to 0.986, suggesting significant level of approval (Sarstedt et al., 2014).

Discriminant validity

The discriminant validity is said to be attained if the square root of the Average Variance Extracted (AVE) for individual constructs are higher than the inter-factor correlation between the construct in the model (Chin, 1998; Hair et al., 2010; Kurfali et al., 2017) as boldly shown in the diagonal cells in *Table 4*. The general results in *Table 5* were within the endorsed values. The general results satisfy the discriminant validity recommendation of the model construct.

Table 4. Correlation matrix of the constructs

	A	AD	CW	ADF	HR	HS	IAQ	L	PI-IEQ	PIEQ	TA	TC
A	0.976											
AD	0.255	0.825										
CW	0.137	0.300	0.986									
ADF	0.260	0.609	0.341	0.946								
HR	0.185	0.049	0.254	0.215	0.962							
ADF	0.220	0.580	0.347	0.478	0.184	0.961						
IAQ	0.096	0.094	0.047	0.119	0.059	0.124	0.971					
L	0.120	0.421	0.300	0.564	0.318	0.531	0.150	0.953				
PI-IEQ	0.136	0.428	0.357	0.565	0.379	0.533	0.142	0.446	0.924			
PIEQ	0.331	0.661	0.528	0.642	0.215	0.628	0.298	0.486	0.557	0.963		
TA	0.082	0.128	0.110	0.199	0.099	0.226	0.106	0.145	0.116	0.076	0.877	
TC	0.137	0.300	0.340	0.341	0.254	0.347	0.047	0.300	0.357	0.528	0.110	0.986

Diagonal elements are square roots of AVE (in bold)

A = Acoustics, AD = Adaptive opportunity, CW = Conducive ward, ADF = Architectural design features, HR = Health recovery, IAQ = Indoor air quality, L = Lightning, PI-IEQ = Perceived importance of indoor environmental quality, PIEQ = Perceived indoor environmental quality, TA = Therapeutic Ambience, TC = Thermal comfort

Evaluation of structural model and hypotheses

Generally, the CFI, NFI values are expected to be 0.9 and $RMSEA \leq 0.08$ and $SRMSR \leq 0.05$ (Hooper et al., 2008; Wong et al., 2014) to indicate a good model fit. As indicated in *Table 5*, the statistical results shown Chi-square/degree of freedom (χ^2/df) = 2.804, CFI = 0.964, $RMSEA = 0.0432$, P-value = 0.002, NFI = 0.950, and $SRMSR = 0.0454$. This suggested that the model for this current study has a good fit.

As indicated in *Table 6* and *Figure 4*, the result from the hypothesis H4, H12, H2, and H7 were all supported. That is Architectural design features ($\beta = 0.263$, $p = 0.022 > 0.05$), Thermal comfort ($\beta = 0.304$, $p = 0.000 < 0.05$), Adaptive opportunity ($\beta = 0.268$, $p = 0.010 < 0.005$) and indoor air quality ($\beta = 0.209$, $p = 0.002 < 0.05$) have a positive influence on the Perceived Indoor Environmental Quality of the studied hospital wards. However, H1 and H8 were not supported. Thus, Acoustics ($\beta = 0.122$,

$p = 0.109 > 0.05$) and lighting ($\beta = 0.087$, $p = 0.375 > 0.05$) also have no significant effect on perceived indoor environmental quality. Furthermore, Hypotheses, H9 and H10 were supported. The Perceived Indoor Environmental Quality was positive and had a significant influence on the conducive ward ($\beta = 0.502$, $p = 0.000 < 0.05$) and the perceived importance of indoor environmental quality ($\beta = 0.268$, $p = 0.048 < 0.05$). Also, H3 was not supported. That is, the conducive ward ($\beta = 0.048$, $p = 0.600 > 0.05$) has no significant influence on the perceived importance of indoor environmental quality.

Table 5. *Confirmatory factor analysis*

Fit indices	Recommended value	Research model
Chi square/degree of freedom (χ^2/df)	≤ 3.00	2.804
P-value	≤ 0.05	0.002
Comparative fit index (CFI)	≥ 0.90	0.964
Normed fit index (NFI)	$\geq .90$	0.950
Standardized root mean square residual (SRMSR)	≤ 0.05	0.0454
Root mean square error of approximation (RMSEA)	≤ 0.08	0.0432

In addition, Hypotheses H5 and H6 were supported. Indicating that, Health Recovery ($\beta = 0.223$, $p = 0.011 < 0.05$) and Health Satisfaction ($\beta = 0.264$, $p = 0.015 < 0.05$) has a positive influence on the perceived importance of the indoor environmental quality. However, Hypothesis, H11 was not supported. This suggests that Therapeutic Ambience ($\beta = 0.025$, $p = 0.761 > 0.005$) has no significant influence on the perceived importance of indoor environmental quality. Lastly 59.4%, 34.9% and 25.2% of the variance in the perceived indoor environmental quality, perceived importance of indoor environmental quality and conducive ward are explained respectively as presented in *Figure 4*.

Table 6. *Summarised structural modelling results*

	Hypotheses	Path coefficient	T statistics	P values	Decision
H1	A - > PIEQ	0.122	1.605	0.109	Not supported
H2	AO - > PIEQ	0.268	2.577	0.010**	Supported
H3	CW - > PI-IEQ	0.048	0.525	0.600	Not supported
H4	ADF - > PIEQ	0.263	2.303	0.022**	Supported
H5	HR - > PI-IEQ	0.223	2.556	0.011**	Supported
H6	HS - > PI-IEQ	0.264	2.432	0.015**	Supported
H7	IAQ - > PIEQ	0.209	3.124	0.002**	Supported
H8	L - > PIEQ	0.087	0.889	0.375	Not supported
H9	PIEQ - > CW	0.502	7.048	0.000**	Supported
H10	PIEQ - > PI-IEQ	0.268	1.981	0.048**	Supported
H11	TA - > PI-IEQ	0.025	0.305	0.761	Not supported
H12	TC - > PIEQ	0.304	4.611	0.000**	Supported

Significant at ** $p < 0.05$

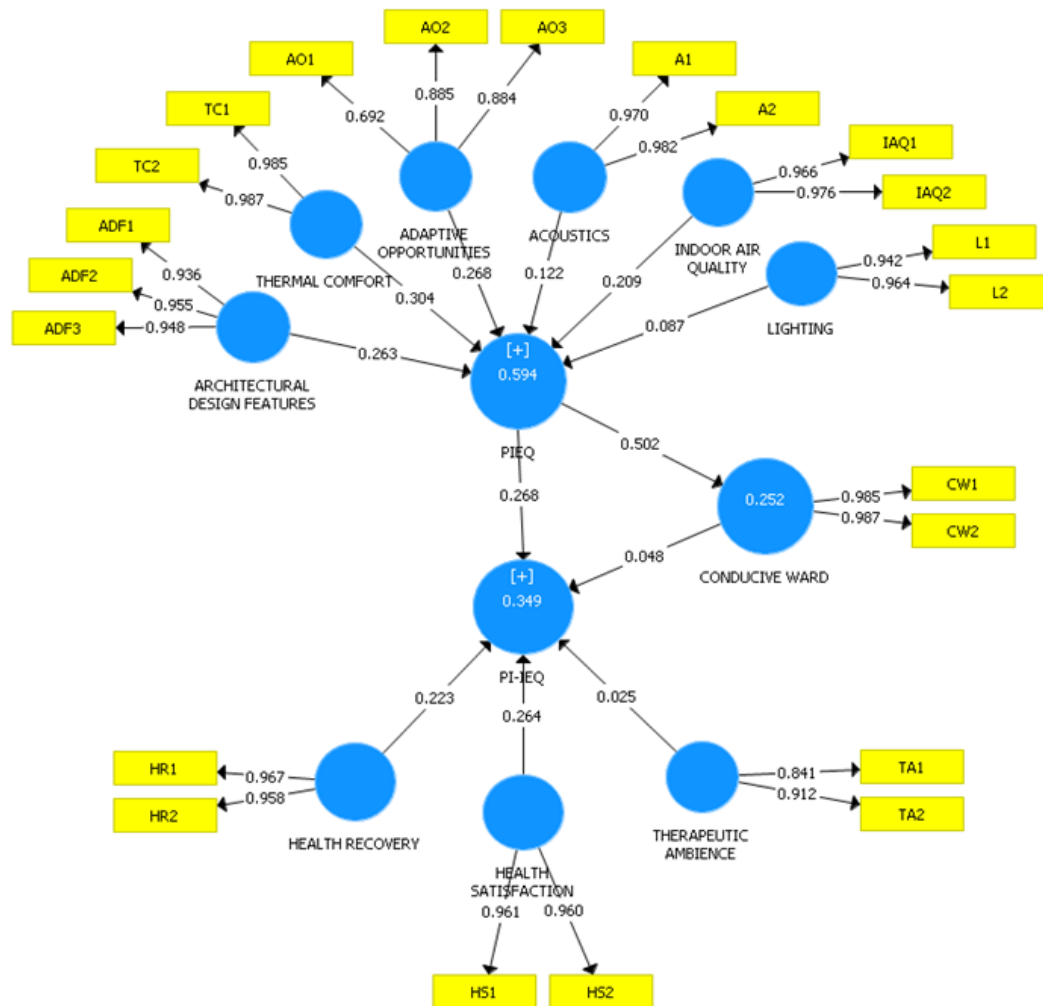


Figure 4. Structural model evaluation

Discussion

The six factors that influence PIEQ were consistent with the findings obtained from the literature review. Several types of research conducted indicate that patient's perception significantly relied on design features and ambient attributes (air quality, temperature, daylight, acoustics and artificial lighting) in hospital wards (Ghalib, 2018; Gou et al., 2018; Iyendo et al., 2016; Salonen et al., 2013).

In this study, Adaptive opportunity in the context of IAQ and lighting includes the freedom to switch the ceiling fans, freedom to open/close the window shutter and freedom to switch fluorescent lamps. The provision of opportunities to control the patient's indoor environment improved the thermal and visual comfort and satisfaction with IAQ (Fisk, 2000). Occupants attempt to restore their thermal comfort by responding consciously or unconsciously to the thermal environment (Nicol and Humphreys, 2002) and by adjusting the personal environment conditions by opening/closing windows or switching fans on/off (de Dear and Brager, 1998).

Architectural design features were the third most influencing factor on PIEQ in this study (Fig. 5). Architectural design features in ward play an important role and health satisfaction of patients (Bosch and Lorusso, 2019; Devlin and Arneill, 2003; Douglas

and Douglas, 2004). The beds in the studied wards are fixed and unable to be adjusted by the patients. A flexible bed that could be adjusted to the different comfort level of the patient contributes to the conducive space. The spaces between the beds are not sufficient for patients to move around and for staff to treat patients. The layout of the wards contributes to the health satisfaction of the patients depending on the arrangement of the beds in the ward (Bosch and Lorusso, 2019; Liu et al., 2018; Schweitzer et al., 2004). The number and size of opening influence the temperature, ambient air, and lighting in the ward which effect on the perception of the patients.



Figure 5. Interior views of the selected wards

In this study, visual comfort influence on patients in the wards is positive but not significant. Daylight levels in a ward depend upon the size of several windows, and their orientation and location within the building (*Fig. 6*). The orientation of the wards is the same, and also the acoustics of the wards was observed to have a positive influence on PIEQ which was not significant.

Interestingly, in this study, thermal conditions had the highest influence on PIEQ. As per Frontczak and Wargocki (2011), thermal comfort was accorded greater importance compared to visual and acoustic comfort and IAQ by the occupants, and it had a higher degree of influence on the overall satisfaction with IEQ compared to other indoor environmental factors. Studies have reported that temperature had the most influence on patients' perceptions of healing environments (De Giuli et al., 2013). All the selected wards in this study depend on the combination of cross-ventilation and the use of ceiling fans.

Conducive and comfortable wards that meet the needs of patients facilitate recovery and health satisfaction (Doyle et al., 2013; Hughes, 2008; Lim et al., 2019; Reiling et al., 2008). It was observed from this study that the higher the PIEQ, the higher the perception of the wards being perceived conducive. Rarely have researchers

investigated the influence of health recovery, health satisfaction and therapeutic ambience on PI-IEQ. Interestingly, this study revealed that Health satisfaction had the most positive influence, followed by health recovery. Moreover, therapeutic ambience had a positive influence but not significant.



Figure 6. Exterior views of the selected wards

Summary

Comfortable thermal environment helps to maintain patients' mood and improves the healing of patients. From the objective survey, the high temperature levels increase the toxins rate from building materials and also reduce the recovery rate of the patients in the wards (Kameel and Khalil, 2003). This may increase the length of stay of the patients in the wards. Sound level affects comfort and well-being of patients according to Cunha and Silva (2015). The level of noise in this current study can lead to increase in the use of drugs, cardiovascular disease, sleep disruption and hearing loss of the patients. A similar study conducted in Nigeria revealed that most of the indoor environmental quality factors were either above or below the recommended standards (Nimlyat and Kandar, 2015). Temperature and lighting were above the recommended standard in the previous study.

On the other hand, the subjective survey indicated that thermal comfort had the highest influence on the perceived indoor environmental quality in this study. This conforms to the findings of other studies conducted in the tropics (De Giuli et al., 2013; Sattayakorn et al., 2017). Most patients in this study were not satisfied with the adequacy of openings, layout and bed space which contributes to the indoor environment as also reported in a study by De Giuli et al. (2013). Architectural design features such as layout, bed space and openings had significant influence on the PIEQ, as architecture has a role to play in IEQ of buildings (Biancheri and Landi, 2017;

Alfonsi et al., 2014; Mourshed and Zhao, 2012). Patients chose health satisfaction over health recovery and therapeutic ambience as factors influencing PI-IEQ. This implies that, health satisfaction is more important to the patient followed by the health recovery.

Conclusions, implications and limitations

In this study, objective physical measurements and a questionnaire based subjective survey were conducted to investigate the IEQ of four different wards in the General hospital at Minna, Nigeria. Objective measurements of IEQ include temperature, humidity, acoustics, air quality and illuminance. The measurement was recorded daily for three months. Two hundred and seventy-one (271) questionnaires were retrieved from the patients in different wards during the recording period.

From the Objective measurement, temperature, relative humidity, illuminance and sound level were all above recommended guidelines of WHO, British standards and ASHRAE. On the other hand, results from the subjective survey indicated that thermal comfort, adaptive opportunity, architectural features, air quality, lighting and acoustics positively affect the PIEQ. However, Acoustics and lighting do not have a significant influence on PIEQ in this study. An improved PIEQ of patients significantly increases the level of conduciveness of ward and also PI-IEQ of the ward. It was observed that health satisfaction health recovery and therapeutic ambience had a positive influence on PI-IEQ respectively.

Nigeria, being the most populous nation in Africa, has a large number of cases of widespread communicable diseases and an increasing population of more than 190 million. More than 30,000 Nigerians spend \$1 billion annually on medical tourism because of the state of health services (Nigeria Investment Promotion Commission, 2019). With a need for more hospitals and proposals to add more wards to the existing hospitals to meet the growing demand of healthcare services, focus need to be accorded by health practitioners and architects to the design of hospital wards. This study added to the existing knowledge of healing environments, in terms of the outcome of the patient's perception of the hospital ward, particularly through PIEQ and PI-IEQ.

The objective data analysis was limited, as data was collected within three months of the dry season. There will be a need for data collection throughout the year in order to understand the role of other influential factors that may affect PIEQ evaluation in hospital buildings in general. Architectural design features were only limited to layout, the opening of windows and furniture (bed). Other design features such as material finishes, landscape elements, bed spaces etc. should be studied in detail to ascertain how they influence the PIEQ.

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APPENDIX

Indoor air temperature in the selected hospitals wards in Minna (monthly averages)

Month	Ward	Variables	6-8 am	8-10 am	10-12 pm	12-2 pm	2-4 pm	4-6 pm	6-8 pm	8-10 pm	10-12 am	12-2 am	2-4 am	4-6 am
February	Surgical	Temp. (°C)	27.9	30.9	32.9	33.8	39.7	36.8	35.1	34.4	32.6	30.6	28.7	27.9
	Emergency		28.0	31.8	29.4	30.7	39.2	32.3	32.1	31.4	28.4	26.6	25.7	23.7
	Amenity		28.5	32.1	36.9	39.9	38.7	38.4	39.4	36.3	33.1	30.0	28.2	29.4
	Pediatric		28.3	30.4	27.9	28.7	39.9	31.3	31.2	30.3	28.4	27.6	26.9	24.7

March	Surgical	Temp. (°C)	29.3	31.4	33.9	34.7	38.9	37.3	35.2	34.3	32.6	31.6	28.7	28.7
	Emergency		29.3	31.2	33.4	34.5	39.9	37.1	35.7	34.6	32.9	30.9	28.9	27.2
	Amenity		29.3	31.7	32.8	34.2	39.5	36.8	36.7	34.4	32.5	31.9	29.1	28.2
	Pediatric		29.3	31.5	33.6	35.2	39.7	37.5	35.9	33.9	29.3	31.7	28.6	28.2
April	Surgical	Temp. (°C)	28.9	31.7	32.9	35.2	40.7	38.4	36.4	35.3	33.1	31.0	28.2	27.4
	Emergency		29.9	31.9	32.6	35.9	39.7	37.1	35.4	33.3	31.1	32.0	28.4	28.2
	Amenity		28.3	30.8	31.9	35.7	38.9	38.3	36.2	34.3	32.1	31.4	28.1	27.1
	Pediatric		28.9	31.1	32.7	35.9	38.7	37.4	35.4	35.1	33.1	31.0	28.2	26.4

Relative humidity in the selected hospitals wards in Minna (monthly averages)

Month	Ward	Variables	6-8 am	8-10 am	10-12 pm	12-2 pm	2-4 pm	4-6 pm	6-8 pm	8-10 pm	10-12 am	12-2 am	2-4 am	4-6 am
February	Surgical	R.H. (%)	58.3	52.1	47.2	42.6	44.4	48.4	50.1	55.5	60.2	68.3	62.1	61.1
	Emergency		54.0	53.8	47.1	42.2	44.2	47.3	51.1	56.1	61.4	67.6	63.7	61.2
	Amenity		54.2	51.1	47.5	41.9	44.7	47.4	51.4	56.3	61.1	68.0	63.2	61.6
	Pediatric		55.1	54.4	47.7	41.7	44.9	47.3	51.2	56.3	61.5	67.4	63.4	61.9
March	Surgical	R.H. (%)	57.3	52.4	48.9	41.7	43.9	41.3	51.2	54.3	61.6	67.6	64.7	61.4
	Emergency		57.7	53.2	48.4	41.5	43.6	42.1	51.7	54.6	60.9	68.2	64.9	62.5
	Amenity		57.6	52.7	48.8	42.2	43.5	42.5	51.6	55.4	61.5	67.9	65.1	62.5
	Pediatric		57.9	51.5	49.1	41.2	43.7	42.3	51.9	54.9	61.3	67.7	64.6	62.1
April	Surgical	R.H. (%)	58.6	52.7	48.9	41.2	45.5	42.4	51.4	50.3	59.5	67.0	64.2	63.8
	Emergency		58.2	52.9	48.6	41.9	45.5	42.1	51.4	50.3	60.1	67.5	64.4	63.7
	Amenity		58.3	52.8	47.9	41.7	45.2	42.3	51.2	50.3	59.9	67.4	64.1	63.9
	Pediatric		58.7	52.1	47.7	41.5	45.1	42.4	51.4	50.1	60.1	67.8	64.2	64.3

Noise level in the selected hospital wards in Minna (monthly averages)

Month	Ward	Variables	6-8 am	8-10 am	10-12 pm	12-2 pm	2-4 pm	4-6 pm	6-8 pm	8-10 pm	10-12 am	12-2 am	2-4 am	4-6 am
February	Surgical	(dBA)	26.6	47.7	52.1	58.4	60.4	60.6	58.6	47.0	44.4	35.3	30.0	27.3
	Emergency		27.1	48.7	53.1	60.4	62.7	61.1	59.6	49.2	46.4	34.3	31.3	28.3
	Amenity		28.1	47.4	49.1	61.7	64.1	62.0	50.3	48.1	46.6	34.9	31.1	28.7
	Pediatric		26.3	48.6	50.7	63.2	65.7	66.1	55.3	49.3	45.1	36.4	32.2	29.3
March	Surgical	(dBA)	26.3	47.6	58.7	66.2	69.7	64.1	58.3	49.3	46.1	39.4	31.1	27.4
	Emergency		26.1	48.7	57.6	68.7	69.2	65.3	56.1	48.7	45.2	36.1	32.1	26.1
	Amenity		25.1	49.7	56.6	68.4	69.2	68.3	58.1	50.7	44.2	35.1	31.3	29.2
	Pediatric		26.1	47.9	59.6	66.7	67.2	65.3	59.1	51.7	47.2	37.1	32.4	26.2
April	Surgical	(dBA)	26.7	47.4	59.2	68.7	62.1	63.0	58.4	49.1	41.6	39.9	36.4	27.6
	Emergency		28.7	49.4	58.2	66.7	62.9	64.0	60.4	51.1	43.6	37.9	34.7	28.4
	Amenity		29.3	48.6	58.7	68.2	64.7	66.1	59.3	48.3	44.1	38.4	35.1	27.1
	Pediatric		27.7	48.9	59.2	69.7	66.1	68.0	58.4	49.1	45.6	39.9	35.4	27.6

Light intensity level in the selected hospital wards in Minna (monthly averages)

Month	Ward	Variables	6-8 am	8-10 am	10-12 pm	12-2 pm	2-4 pm	4-6 pm	6-8 pm
February	Surgical	(lux)	296	300	336	380	470	442	310
	Emergency		300	305	340	381	500	451	332

	Amenity		307	310	342	387	510	462	341
	Pediatric		315	320	351	392	520	466	354
March	Surgical	(lux)	303	310	388	383	495	471	311
	Emergency		280	289	367	385	505	473	312
	Amenity		285	291	359	372	506	480	313
	Pediatric		266	273	369	366	508	462	315
April	Surgical	(lux)	306	310	388	380	495	465	310
	Emergency		291	299	399	385	505	475	312
	Amenity		300	305	395	386	500	478	313
	Pediatric		309	315	405	390	510	480	325

Level of CO₂ concentration in the selected hospital wards in Minna (monthly averages)

Month	Ward	Variables	6-8 am	8-10 am	10-12 pm	12-2 pm	2-4 pm	4-6 pm	6-8 pm	8-10 pm	10-12 am	12-2 am	2-4 am	4-6 am
February	Surgical	(ppm)	520	600	686	710	680	512	580	470	450	390	330	310
	Emergency		530	605	690	721	640	531	450	482	445	385	328	271
	Amenity		535	610	692	730	640	542	435	461	412	377	316	260
	Pediatric		538	620	701	750	665	586	427	484	434	367	321	285
March	Surgical	(ppm)	518	610	698	723	675	521	471	462	452	388	325	258
	Emergency		513	608	687	733	645	533	461	475	440	397	320	264
	Amenity		522	612	695	725	641	548	440	458	431	382	313	280
	Pediatric		519	627	709	740	668	589	433	477	441	375	316	272
April	Surgical	(ppm)	515	610	678	703	650	485	440	430	422	360	310	290
	Emergency		511	615	674	711	610	515	435	422	428	350	307	275
	Amenity		518	605	685	715	625	508	445	433	412	345	303	298
	Pediatric		516	621	673	700	638	520	405	415	410	330	301	281